



Explore, Learn and Grow Together

Brewery Road
Wooller
Northumberland
NE71 6QF

Tuesday 24th March 2020

Dear Parent/Carers

Safeguarding during the school closure

I am writing to you in my capacity as the safeguarding lead for the schools and nursery, to outline how we aim to continue supporting families and children through the school closure due to the COVID 19 outbreak.

Even though the schools and nursery have closed senior staff and I will be available to support and safeguard all young people and to offer advice and support where needed. Please don't hesitate to contact us if you have any concerns or need advice on protecting or safeguarding a young person. Miss Symons, Mr Tong and I will share the responsibilities of the Designated Safeguarding Leads for our schools and nursery with one of us in school every day.

Whilst this is a generic letter, please be assured we will also make personal contact as soon as we are able with specific parent/carers to hold conversations as required on how best to support individual circumstances during the closure. Here are the steps the we are taking:

- During the closure - we can be reached on the following numbers:
 - 01668 281470 (main office) or 01668 282296 (nursery office)
 - via the school admin emails (either woollerfirst@woolerandglendale.co.uk or Glendalemiddle@woolerandglendale.co.uk). These will be checked daily and are to report safeguarding concerns.
- In the case of parent/carers currently involved in an EHA process, although we may not be able to meet in person I am exploring the possibility of using phone contact to continue to review progress and to support you as best as we can. Lead professionals or key workers will ring individual parent/carers to make these arrangements.
- **If you need to report an urgent concern and for some reason you are not able to contact us here in school - speak to Northumberland's front door to safeguarding services at One Call on 01670 536400.**

Yours faithfully,

Mr Deane-Hall

Executive Headteacher & DSL (Designated Safeguarding Lead)